



Whistleblowing Policy

Our Commitment

Dorset Pathways believes that the safeguarding and protection of all children and young people is of the utmost importance, at the forefront of our operations and is everyone's responsibility within the organisation.

As an organisation, we commit to doing the best we can to ensure that Dorset Pathways is a safe, caring and supportive place for those we work with.

This includes ensuring that our staff feel able to speak openly and are supported if they raise any concerns about working practices at Dorset Pathways and are aware of the processes we have in place to address them.

This document

- Defines the role and responsibilities of individuals in the organisation
- Applies to all people who work for and with Dorset Pathways, including our staff, stakeholders, volunteers and contractors
- Supports our aims as an organisation
- Is based on current legislation, government guidance and best practice.
- Contains the relevant contact details at the end of this policy

Obligations

Dorset Pathways are committed to conducting our business with honesty and integrity, and we expect all staff to maintain high standards in accordance with our Code of Behaviour and policies and procedures. However, all organisations face the risk of things going wrong from time to time, or of unknowingly harbouring illegal or unethical conduct. A culture of openness and accountability is essential in order to prevent such situations occurring or to address them when they do occur.

The aims of this policy are:

- To encourage staff to report suspected wrongdoing as soon as possible, in the knowledge that their concerns will be taken seriously and investigated as appropriate, and that their confidentiality will be respected.
- To provide staff with guidance as to how to raise those concerns.



- To reassure staff that they should be able to raise genuine concerns in good faith without fear of reprisals, even if they turn out to be mistaken.

This policy does not form part of any employee's contract of employment and it may be amended at any time.

Range and scope

This policy applies to all individuals working at all levels of the organisation, including, Directors, staff, consultants, contractors, trainees and casual and agency staff (collectively referred to as staff in this policy).

Definitions

Whistleblowing is the disclosure of information which relates to suspected wrongdoing or dangers at work. This may include:

- criminal activity
- miscarriages of justice
- danger to health and safety
- damage to the environment
- failure to comply with any legal or professional obligation or regulatory requirements
- bribery
- financial fraud or mismanagement
- negligence
- breach of our internal policies and procedures including our Code of Behaviour
- conduct likely to damage our reputation
- unauthorised disclosure of confidential information
- the deliberate concealment of any of the above matters

A 'Whistleblower' is a person who raises a genuine concern in good faith relating to any of the above. If you have any genuine concerns related to suspected wrongdoing or danger affecting any of our activities (a whistleblowing concern) you should report it under this policy.

This policy should not be used for complaints relating to your own personal circumstances, such as the way you have been treated at work. In those cases you should refer to the Resolving Problems Policy or the staff handbook as appropriate. If you are uncertain whether something is within the scope of this policy you should seek advice from a Director or senior member of staff.

Procedure



We hope that in many cases you will be able to raise any concerns with us in person or put the matter in writing if you prefer. Dorset Pathways may be able to agree on a way of resolving your concern quickly and effectively. However, where the matter is more serious, or you feel that your concern has not been appropriately addressed, or you prefer not to raise it with a particular member of staff for any reason, you should contact a Director. A meeting will be arranged with you as soon as possible to discuss your concern. You may bring a colleague or representative to any meetings under this policy. Your companion must respect the confidentiality of your disclosure and any subsequent investigation. We will take down a written summary of your concern and provide you with a copy after the meeting. We will also aim to give you an indication of how we propose to deal with the matter.

Confidentiality

We hope that staff will feel able to voice whistleblowing concerns openly under this policy. However, if you want to raise your concern confidentially, we will make every effort to keep your identity secret. If it is necessary for anyone investigating your concern to know your identity, we will discuss this with you. We do not encourage staff to make disclosures anonymously. Proper investigation may be more difficult or impossible if we cannot obtain further information from you. It is also more difficult to establish whether any allegations are credible and have been made in good faith. Whistleblowers who are concerned about possible reprisals if their identity is revealed should come forward and appropriate measures can then be taken to preserve confidentiality. If you are in any doubt you can seek advice from Public Concern at Work, the independent whistleblowing charity, who offer a confidential helpline. Their contact details are at the end of this policy.

External disclosures

The aim of this policy is to provide an internal mechanism for reporting, investigating and remedying any wrongdoing in the workplace. In most cases you should not find it necessary to alert anyone externally. The law recognises that in some circumstances it may be appropriate for you to report your concerns to an external body such as a regulator. It will very rarely, if ever, be appropriate to alert the media. We strongly encourage you to seek advice before reporting a concern to anyone external. The independent whistleblowing charity, Public Concern at Work, operates a confidential helpline. They also have a list of prescribed regulators for reporting certain types of concern. Their contact details are at the end of this policy. Whistleblowing concerns usually relate to the conduct of our staff, but they may sometimes relate to the actions of a third party, such as a customer, supplier or service provider. The law allows you to raise a concern in good faith with a third party, where you reasonably believe it relates mainly to their actions or something that is legally their responsibility. However, we encourage you to report such concerns internally first. You should contact a Director.

Investigation and outcome

Once you have raised a concern, we will carry out an initial assessment to determine the scope of any investigation. We will inform you of the outcome of our assessment. You may be required to attend additional meetings in order to provide further information. In some cases we may appoint an investigator or team of investigators including staff with relevant experience of investigations or specialist knowledge of the subject matter. The investigator(s) may make recommendations for



change to enable us to minimise the risk of future wrongdoing. We will aim to keep you informed of the progress of the investigation and its likely timescale. However, sometimes the need for confidentiality may prevent us giving you specific details of the investigation or any disciplinary action taken as a result. You should treat any information about the investigation as confidential. If we conclude that a Whistleblower has made false allegations maliciously, in bad faith or with a view to personal gain, the Whistleblower will be subject to disciplinary action.

While we cannot always guarantee the outcome you are seeking, we will try to deal with your concern fairly and in an appropriate way. By using this policy you can help us to achieve this. If you are not happy with the way in which your concern has been handled you may contact the Oversight Committee or the NSPCC Whistleblowing helpline. Contact details are set out at the end of this policy.

It is understandable that Whistleblowers are sometimes worried about possible repercussions. We aim to encourage openness and will support staff who raise genuine concerns in good faith under this policy, even if they turn out to be mistaken. Staff must not suffer any detrimental treatment as a result of raising a concern in good faith. Detrimental treatment includes dismissal, disciplinary action, threats or other unfavourable treatment connected with raising a concern. If you believe that you have suffered any such treatment, you should inform a Director immediately. If the matter is not remedied you should raise it formally using our Resolving Problems Policy. Staff must not threaten or retaliate against Whistleblowers in any way. Anyone involved in such conduct will be subject to disciplinary action.

Contact details

Protect

(previously Public Concern at Work)
(Independent whistleblowing charity)

Helpline: 020 3117 2550 Or 020 3117 2520
Website: www.protect-advice.org.uk

Oversight Committee

office@dorsetpathways.co.uk

The NSPCC National Whistleblowing helpline is available for any staff who do not feel able to raise whistleblowing concerns internally.

Staff can call 0800 028 0285 - Monday to Friday 8am – 8pm or email help@nspcc.org.uk

Authored by Directors

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